

Sage Simply Accounting



Sage Simply Accounting Business Care

Get the most out of your Sage Simply Accounting solution with comprehensive services from Sage Simply Accounting Business Care to help optimize, maintain and support your software investment. Get up and running quickly with flexible online training courses and helpful advice and support from our friendly customer service— via online chat, online tickets or by phone.

Each Sage Business Care service plan also ensures your business is running on the most up-to-date software available with automatic product updates. Plan options include cost effective and accurate in-house payroll services and productivity add-ons for human resources, reporting and much more, to help you streamline operations and focus on what's important to you: running your business.

| What does your business need? | Silver | Gold | Payroll |
|------------------------------------------------------------------------------|----------------------------|-----------------------------|----------|
| Payroll Tax Table Updates | | ■ | ■ |
| Software Upgrade ¹ | ■ | ■ | ■ |
| Essentials Online Course ² | 12-month | 12-month | 12-month |
| Payroll Online Course ² | | 12-month | |
| Prepare compliant T4/RL-1 slips & ROEs through printing or electronic filing | | ■ | ■ |
| Training e-Coupon ² | \$50 | \$100 | \$50 |
| Unlimited Online Tickets | ■ | ■ | |
| Unlimited Chat Support Sessions ³ | ■ | ■ | |
| Unlimited Telephone Support Sessions ³ | ■ | ■ | |
| Remote Access Assistance ³ | ■ | ■ | |
| Sage Simply Accounting HR Manager ⁴ | \$50 discount | ■ | |
| Cheques & Forms | 25% discount | 30% discount | |
| Credit Card Services | \$80 discount ⁵ | \$320 discount ⁶ | |
| Direct Deposit | | \$79 discount ⁵ | |
| Sage Simply Accounting Intelligence | | 15% discount | |
| Sage PaymentBoss | | ■ | |
| Sage KnownLocally | | ■ | |
| Sage Simply Accounting EFT Direct | | ■ | |

¹ Receive an upgrade to Sage Simply Accounting 2012 when it is released.

² 12 month access at no cost to Anytime Learning Courses from Sage University. Internet access not included

³ Support Specialists reserve the right to limit duration of telephone support calls or online chat sessions to one hour.

⁴ Includes license for one user and one company.

⁵ Discount represents waiver of setup fee for the software.

⁶ Discount represents waiver of setup fee for software (\$80 value) and of monthly operating fees for one-year (\$20/month, totaling \$240 value).



Sage Business Care Gold

Keep your business running smoothly and enjoy a full-service, worry-free service plan to optimize, maintain and support your software investment with in-house payroll, customer support, free training and productivity add-ons. With a Sage Business Care Gold service plan you'll receive every new release of Sage Simply Accounting as soon as it's available, get all your questions answered by Customer Support anyway you like: toll-free phone, online tickets or online chat, receive twelve months of FREE Essentials and Payroll online training, and get Sage Business Care Payroll, Sage Simply Accounting HR Manager, Sage Simply Accounting EFT Direct, and Sage KnownLocally free-of-charge!

Sage Business Care Gold service plans are available for Sage Simply Accounting Pro, Premium, and Enterprise.

Sage Business Care Silver

Get all your questions answered by conveniently picking up the phone and calling our toll-free Customer Support number. Online tickets and online chat Customer Support is also available. Let our support specialists help you discover the untapped potential of your Sage Simply Accounting software!

Keep your business running smoothly with automatic updates of the most up-to-date software available. With a Sage Business Care Silver plan you'll receive every new release of Sage Simply Accounting as soon as it's available. You also receive twelve months of free Essentials online training and a \$50 e-Coupon that can be used in the Sage University Anytime Learning online course curriculum to learn more about Sage Simply Accounting when it's convenient for you. These essential, self-paced, online courses offer everything from quick start overviews to inventory courses. Sage Business Care Silver service plans are available for your accounting solution of choice.

Sage Business Care Payroll

Available as part of the Sage Business Care Gold service plan, Sage Business Care Payroll offers all the tools you need to prepare payroll in-house and avoid costly outsourcing fees.

Enjoy the convenience of receiving the latest federal and provincial payroll tax updates as soon as they are released and easily prepare payroll cheques with automatic tax calculations. Reduce the risk of payroll tax penalties at year-end by accurately calculating your employees' earnings and deductions. Prepare government T4's, ROE's or RL-1's with ease for print or online filing and review payroll records before preparing T4's with a PIER-like report. Hassle-Free Paydays are just around the corner with electronic payments to employees using Sage Simply Accounting Direct Deposit (additional fees apply).